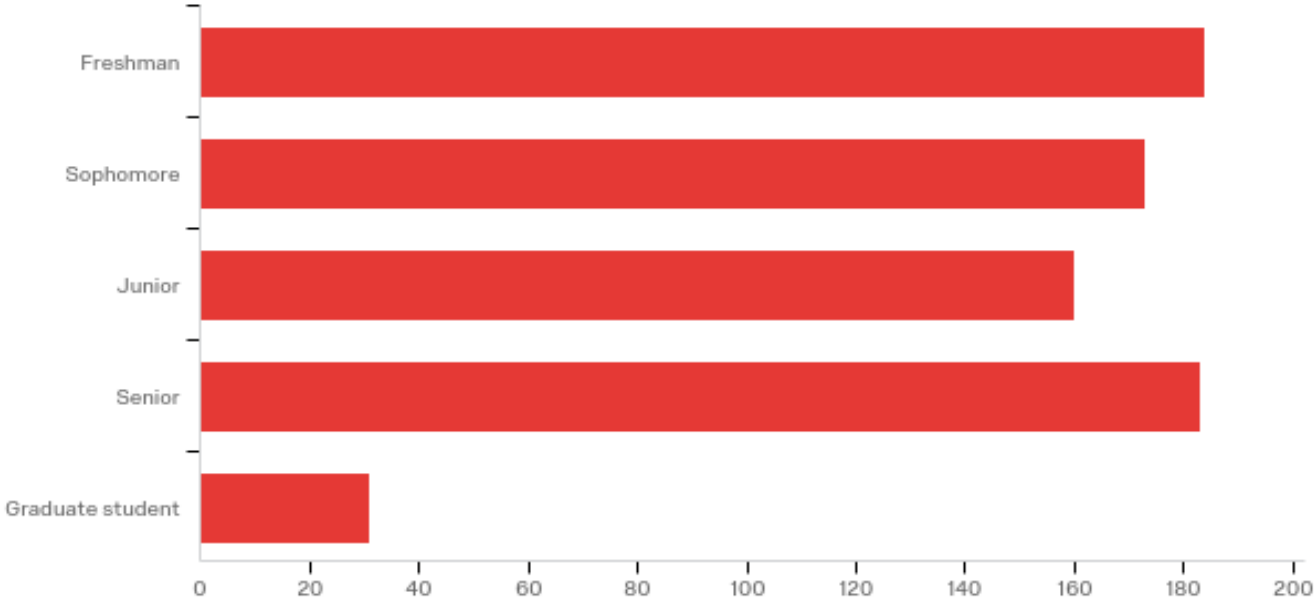


Default Report

Krupp Library Survey Spring 2017

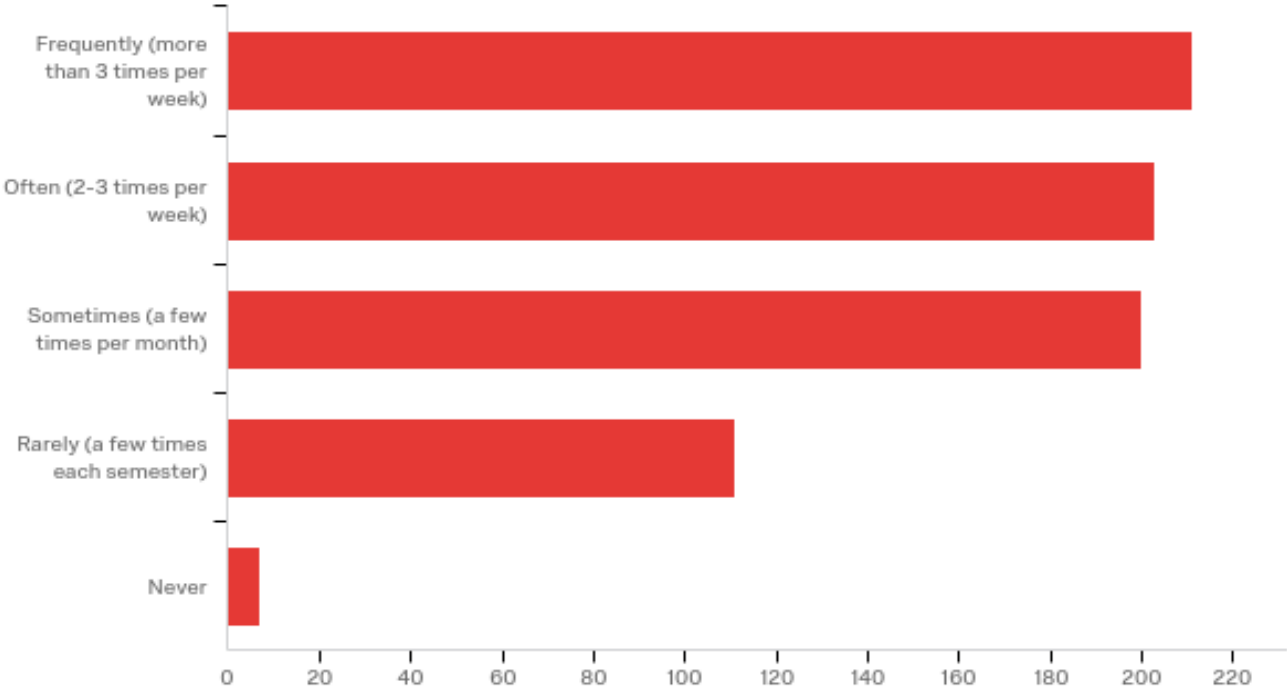
September 18th 2017, 12:00 pm MDT

Q1 - I am a:



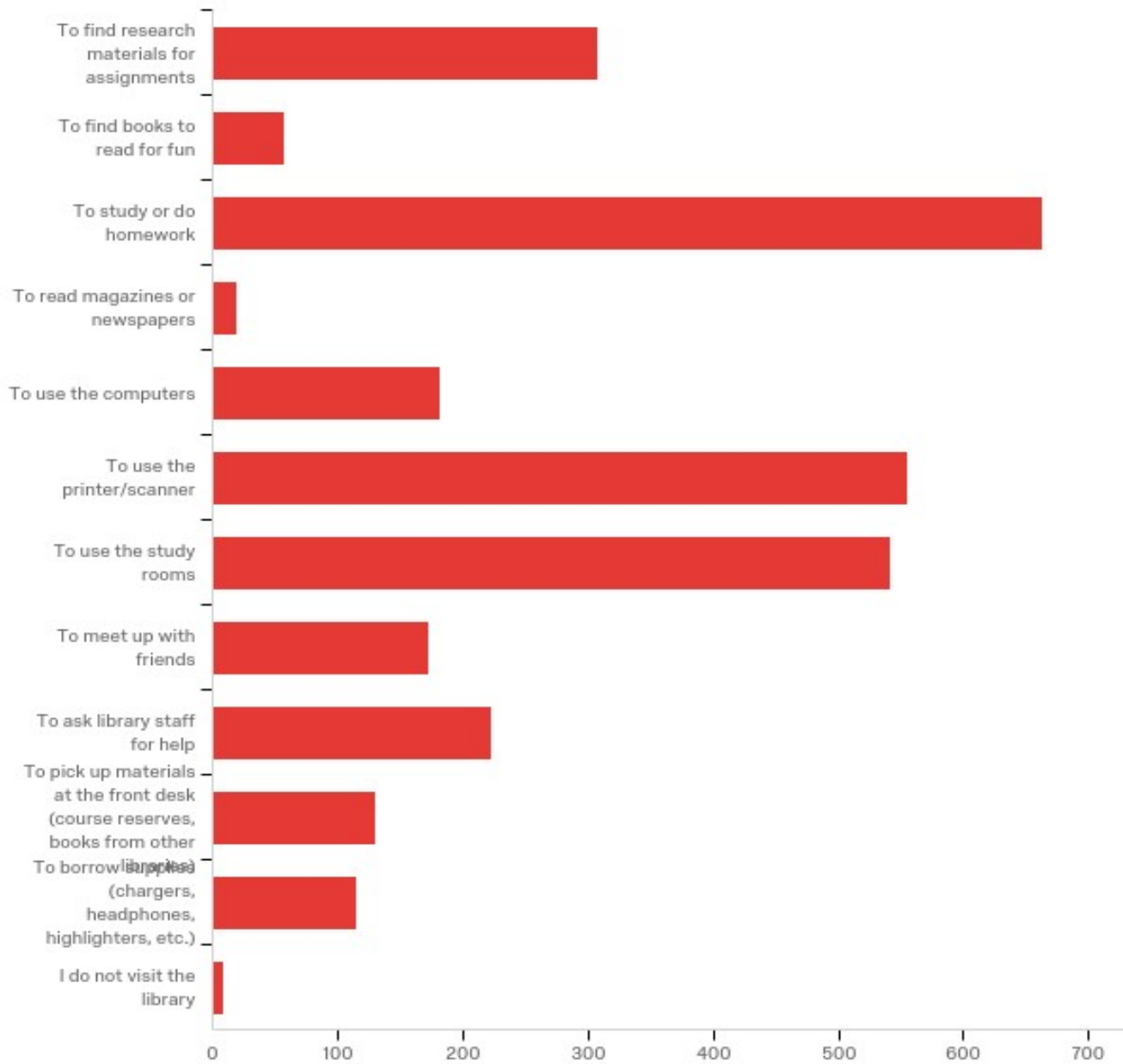
#	Answer	%	Count
1	Freshman	25.17%	184
2	Sophomore	23.67%	173
3	Junior	21.89%	160
4	Senior	25.03%	183
5	Graduate student	4.24%	31
	Total	100%	731

Q3 - How often do you visit the Douglas and Judith Krupp Library?



#	Answer	%	Count
1	Frequently (more than 3 times per week)	28.83%	211
2	Often (2-3 times per week)	27.73%	203
3	Sometimes (a few times per month)	27.32%	200
4	Rarely (a few times each semester)	15.16%	111
5	Never	0.96%	7
	Total	100%	732

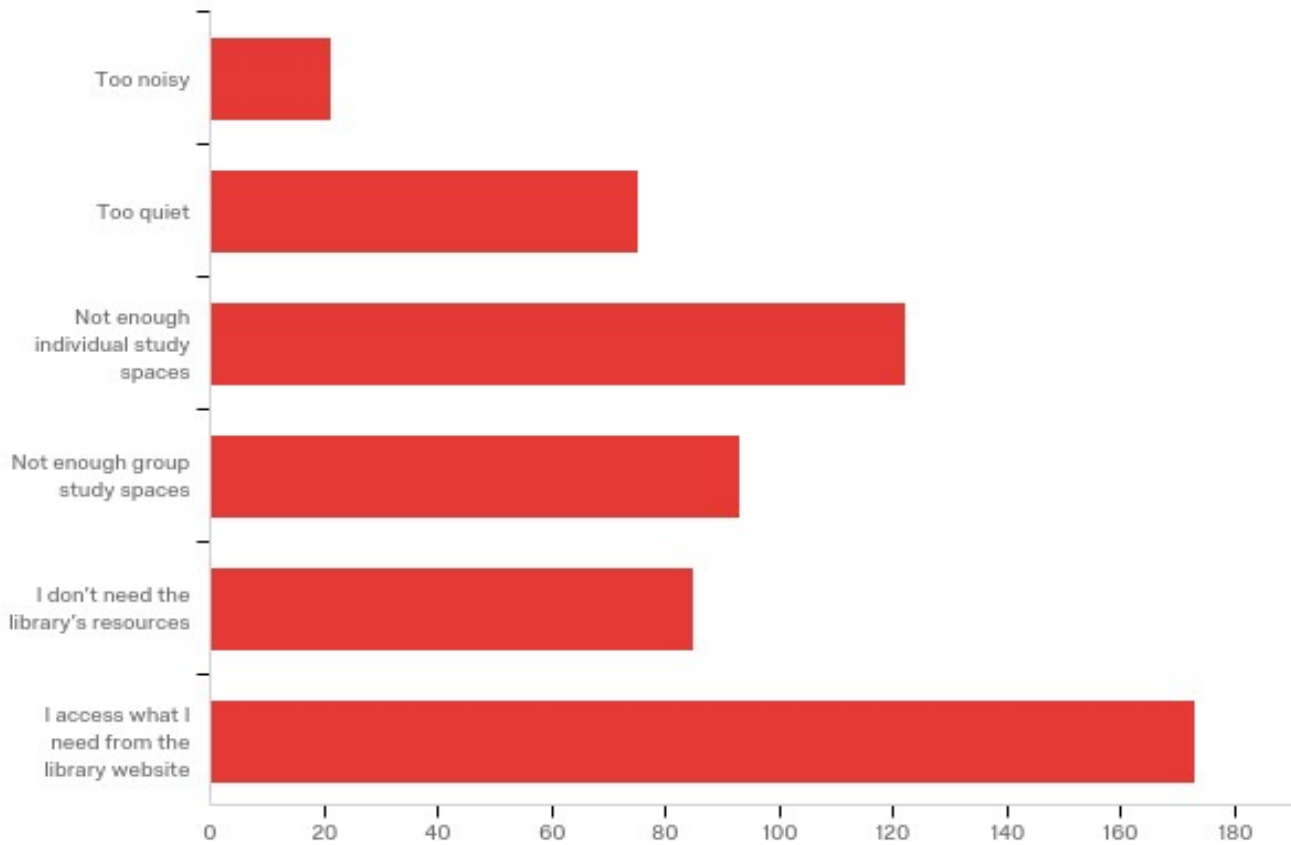
Q4 - Reasons you visit the Douglas and Judith Krupp Library (check all that apply)



#	Answer	%	Count
1	To find research materials for assignments	42.08%	308
2	To find books to read for fun	7.79%	57
3	To study or do homework	90.57%	663
4	To read magazines or newspapers	2.60%	19
5	To use the computers	24.86%	182
6	To use the printer/scanner	75.82%	555

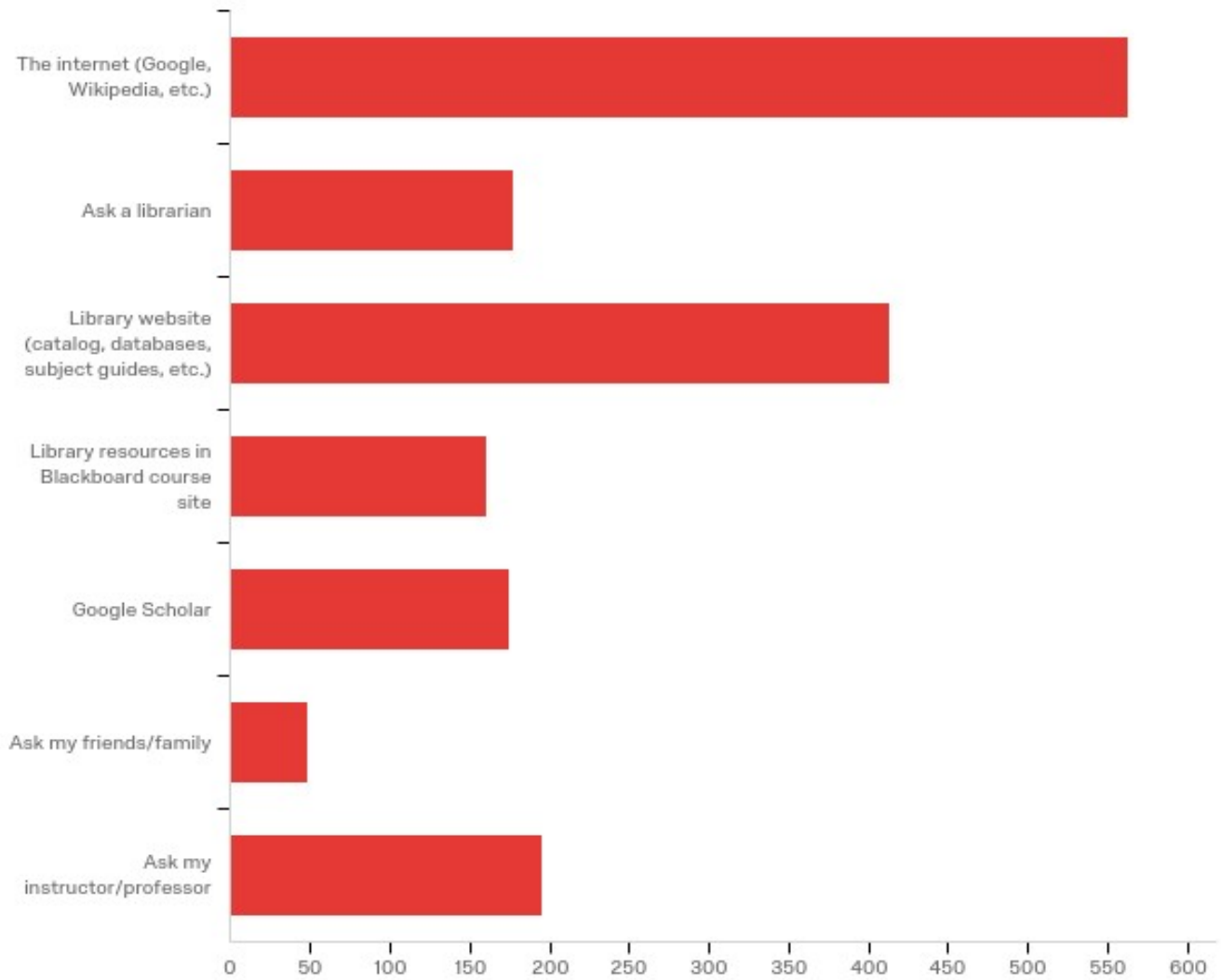
7	To use the study rooms	73.91%	541
8	To meet up with friends	23.63%	173
9	To ask library staff for help	30.33%	222
10	To pick up materials at the front desk (course reserves, books from other libraries)	17.76%	130
11	To borrow supplies (chargers, headphones, highlighters, etc.)	15.71%	115
12	I do not visit the library	1.23%	9
	Total	100%	732

Q5 - If you rarely or never visit the library, why not? (check all that apply)



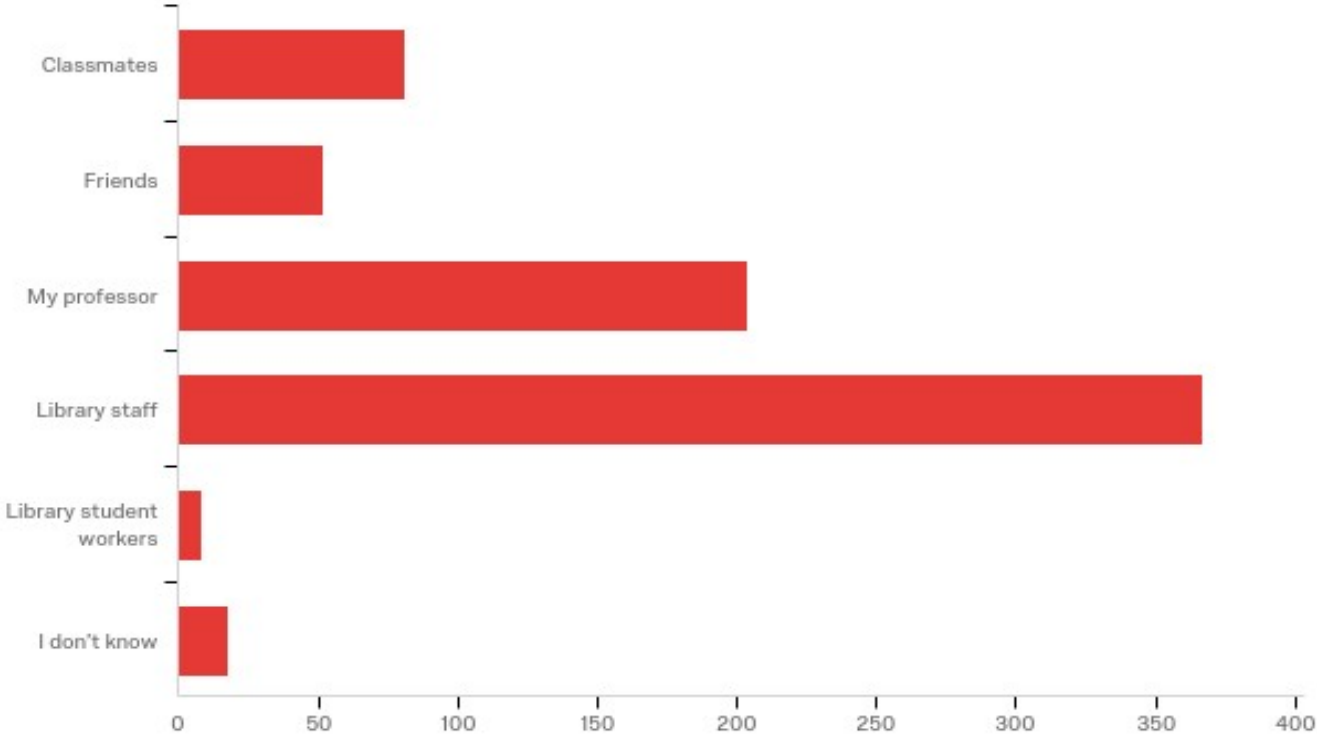
#	Answer	%	Count
1	Too noisy	3.69%	21
2	Too quiet	13.18%	75
3	Not enough individual study spaces	21.44%	122
4	Not enough group study spaces	16.34%	93
5	I don't need the library's resources	14.94%	85
6	I access what I need from the library website	30.40%	173
	Total	100%	569

Q6 - How do you typically begin research for an assignment? (check all that apply)



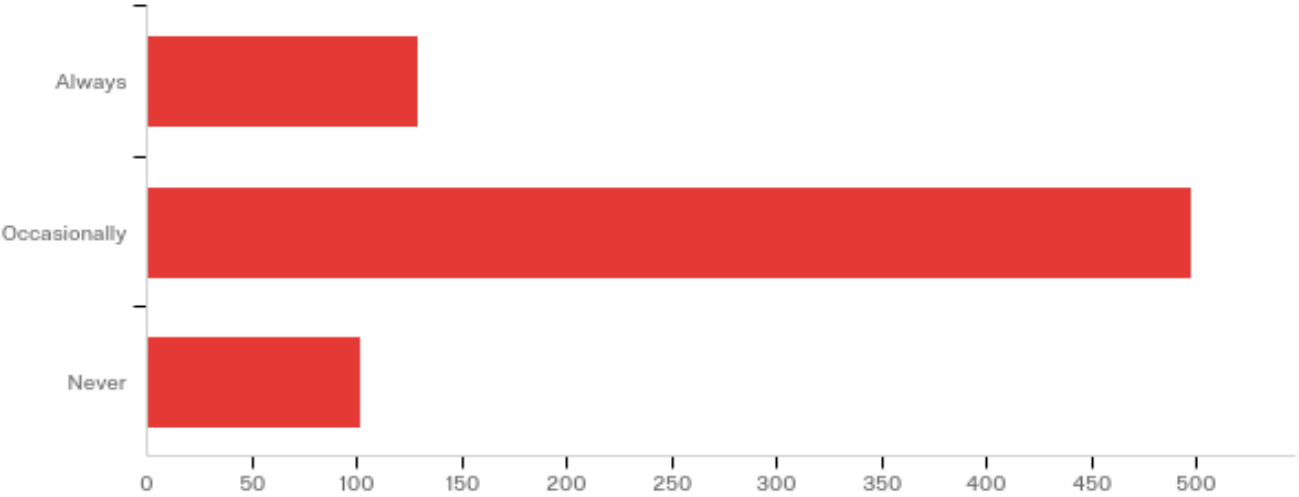
#	Answer	%	Count
1	The internet (Google, Wikipedia, etc.)	32.49%	563
2	Ask a librarian	10.21%	177
3	Library website (catalog, databases, subject guides, etc.)	23.83%	413
4	Library resources in Blackboard course site	9.29%	161
5	Google Scholar	10.10%	175
6	Ask my friends/family	2.83%	49
7	Ask my instructor/professor	11.25%	195
	Total	100%	1733

Q7 - Who would you be most likely to ask for research help?



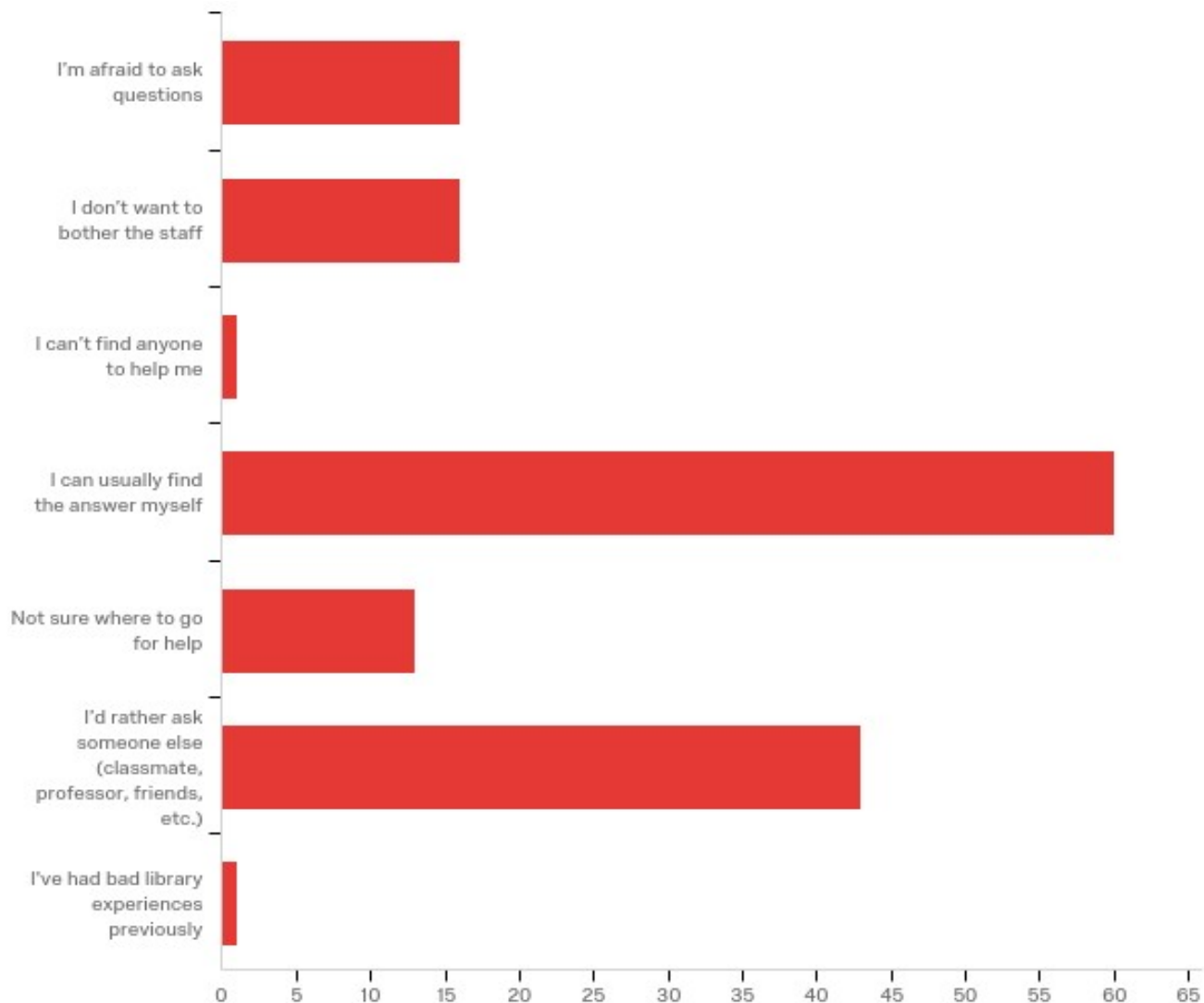
#	Answer	%	Count
1	Classmates	11.10%	81
2	Friends	7.12%	52
3	My professor	27.95%	204
4	Library staff	50.27%	367
5	Library student workers	1.10%	8
6	I don't know	2.47%	18
	Total	100%	730

Q8 - When using the library's resources or searching for information, do you ever seek help from the library staff?



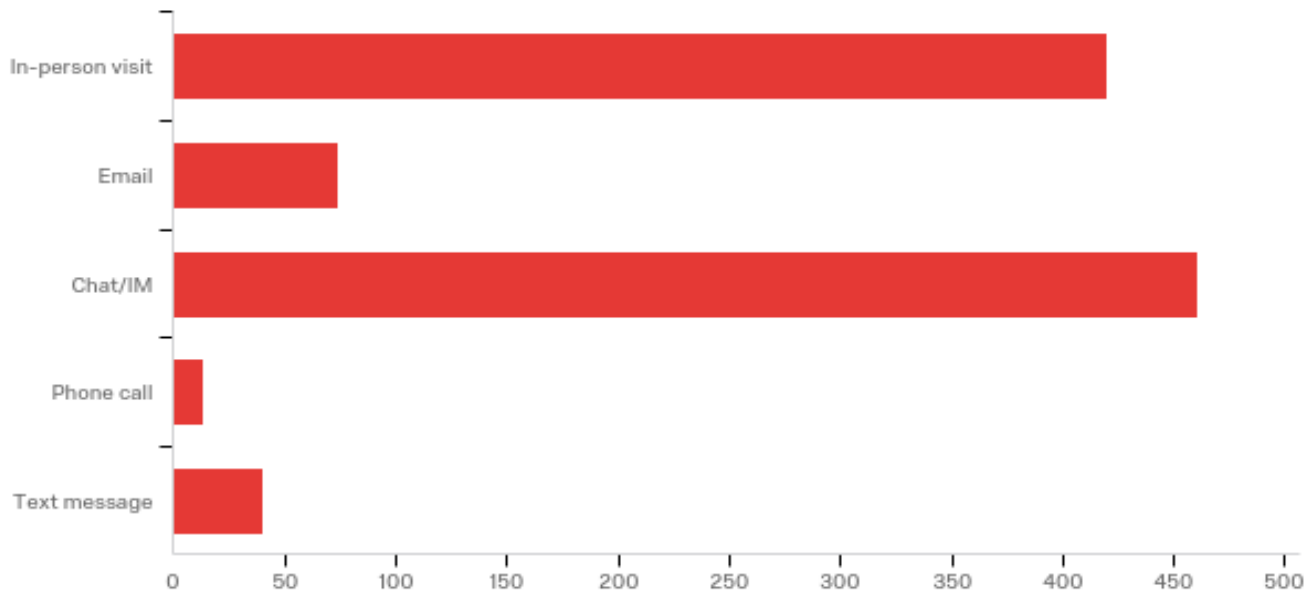
#	Answer	%	Count
1	Always	17.70%	129
2	Occasionally	68.31%	498
3	Never	13.99%	102
	Total	100%	729

Q9 - If you never seek help from the library staff, why not?



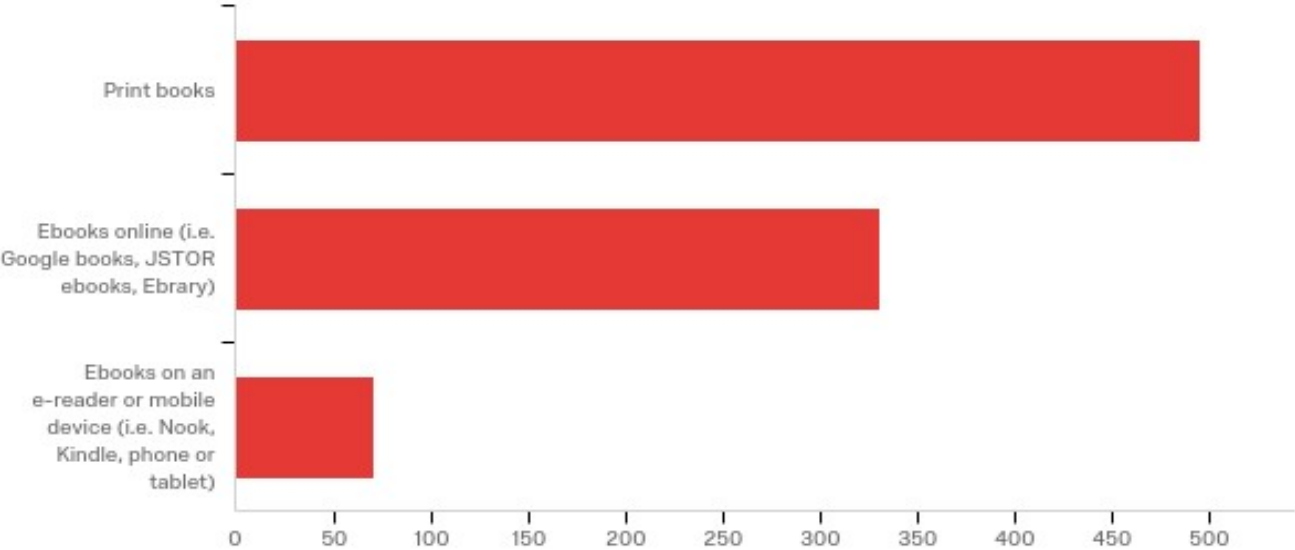
#	Answer	%	Count
1	I'm afraid to ask questions	10.67%	16
2	I don't want to bother the staff	10.67%	16
3	I can't find anyone to help me	0.67%	1
4	I can usually find the answer myself	40.00%	60
5	Not sure where to go for help	8.67%	13
6	I'd rather ask someone else (classmate, professor, friends, etc.)	28.67%	43
7	I've had bad library experiences previously	0.67%	1
	Total	100%	150

Q10 - If you contact the library for help, which method(s) do you use? (check all that apply)



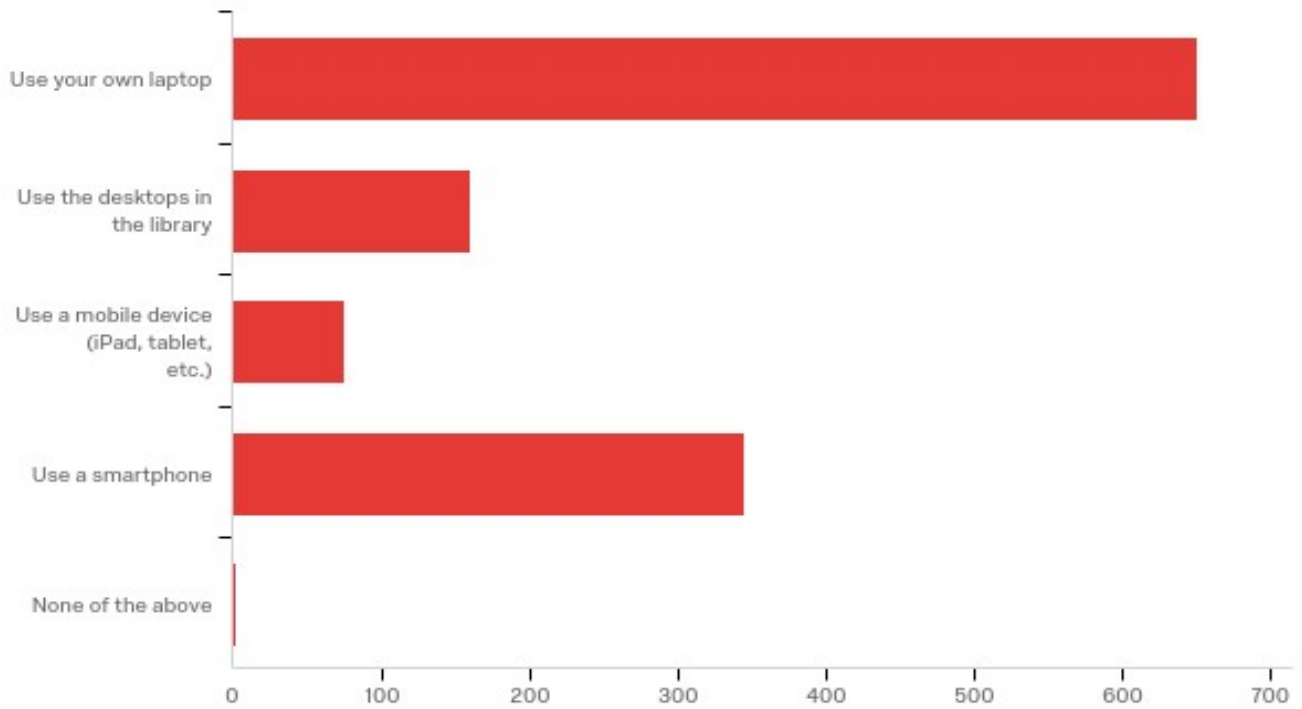
#	Answer	%	Count
1	In-person visit	41.67%	420
2	Email	7.34%	74
3	Chat/IM	45.73%	461
4	Phone call	1.29%	13
5	Text message	3.97%	40
	Total	100%	1008

Q11 - Which of these format(s) do you prefer for reading books? (check all that apply)



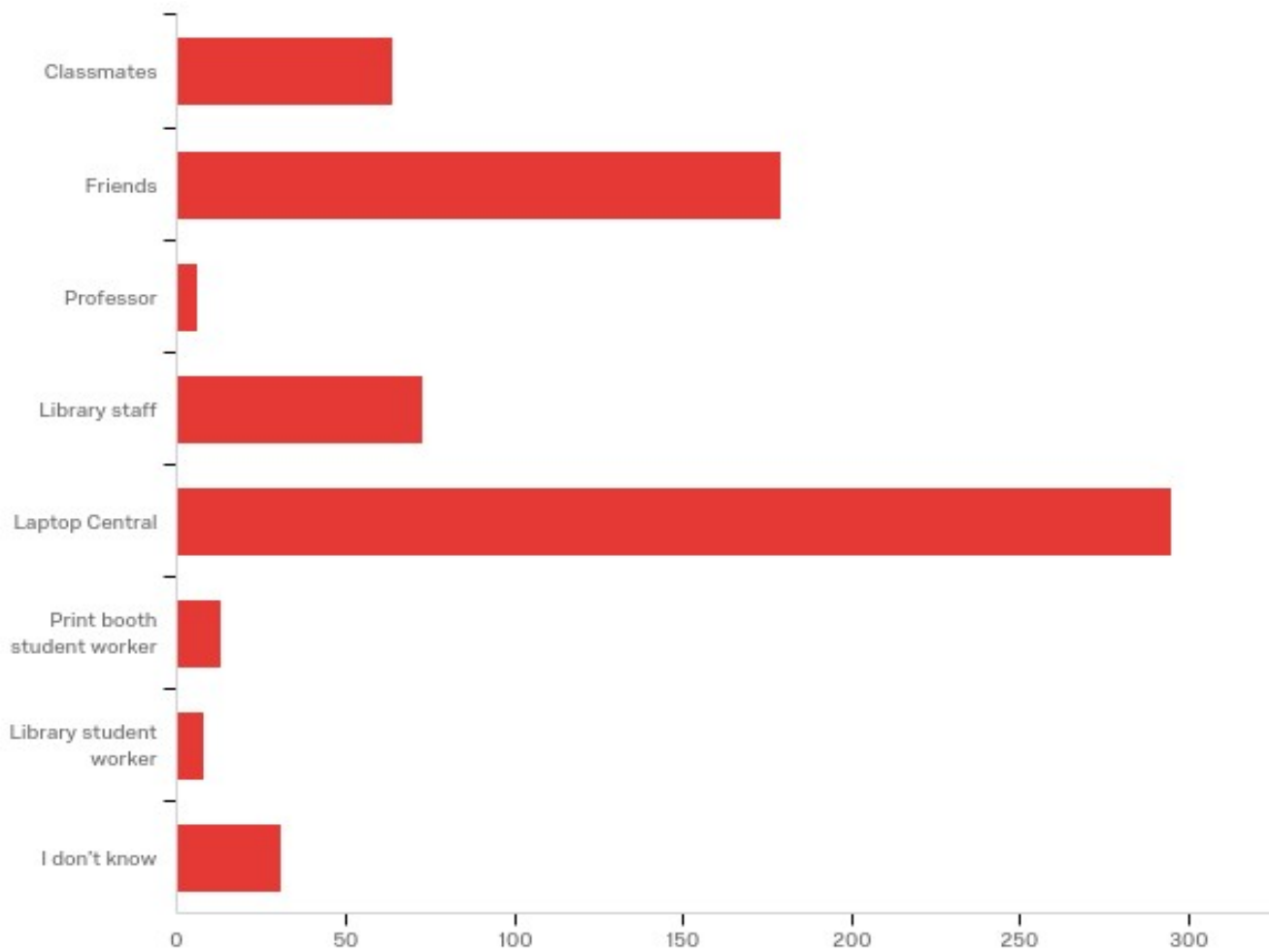
#	Answer	%	Count
1	Print books	55.18%	495
2	Ebooks online (i.e. Google books, JSTOR ebooks, Ebrary)	36.90%	331
3	Ebooks on an e-reader or mobile device (i.e. Nook, Kindle, phone or tablet)	7.92%	71
	Total	100%	897

Q12 - When you visit the library, do you: (check all that apply)



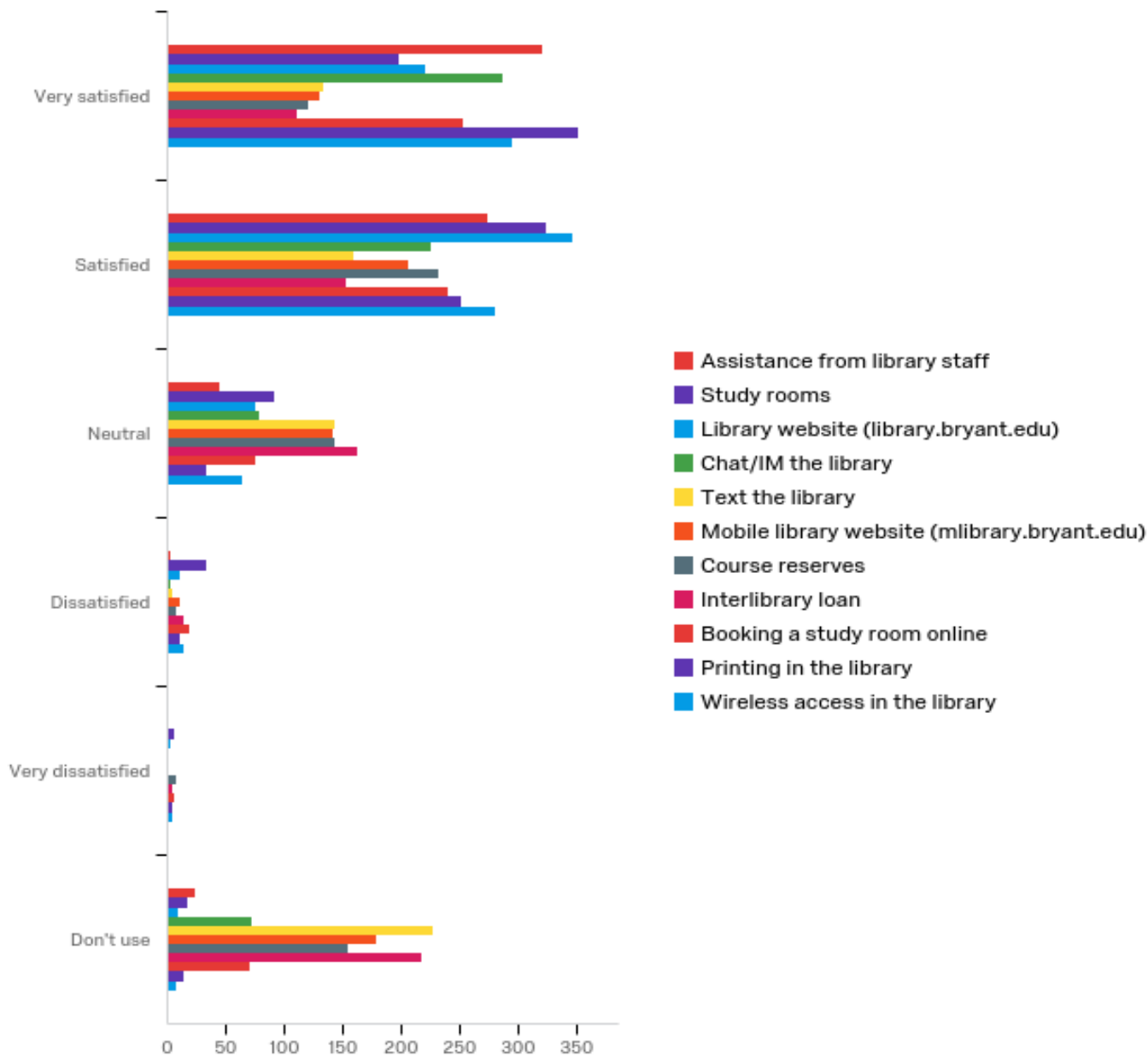
#	Answer	%	Count
1	Use your own laptop	52.71%	651
2	Use the desktops in the library	13.04%	161
3	Use a mobile device (iPad, tablet, etc.)	6.07%	75
4	Use a smartphone	28.02%	346
5	None of the above	0.16%	2
	Total	100%	1235

Q13 - Who would you be most likely to ask for help with technology issues? (such as printing, Microsoft Office, Google Apps, etc.)



#	Answer	%	Count
1	Classmates	9.57%	64
2	Friends	26.76%	179
3	Professor	0.90%	6
4	Library staff	10.91%	73
5	Laptop Central	44.10%	295
6	Print booth student worker	1.94%	13
7	Library student worker	1.20%	8
8	I don't know	4.63%	31
	Total	100%	669

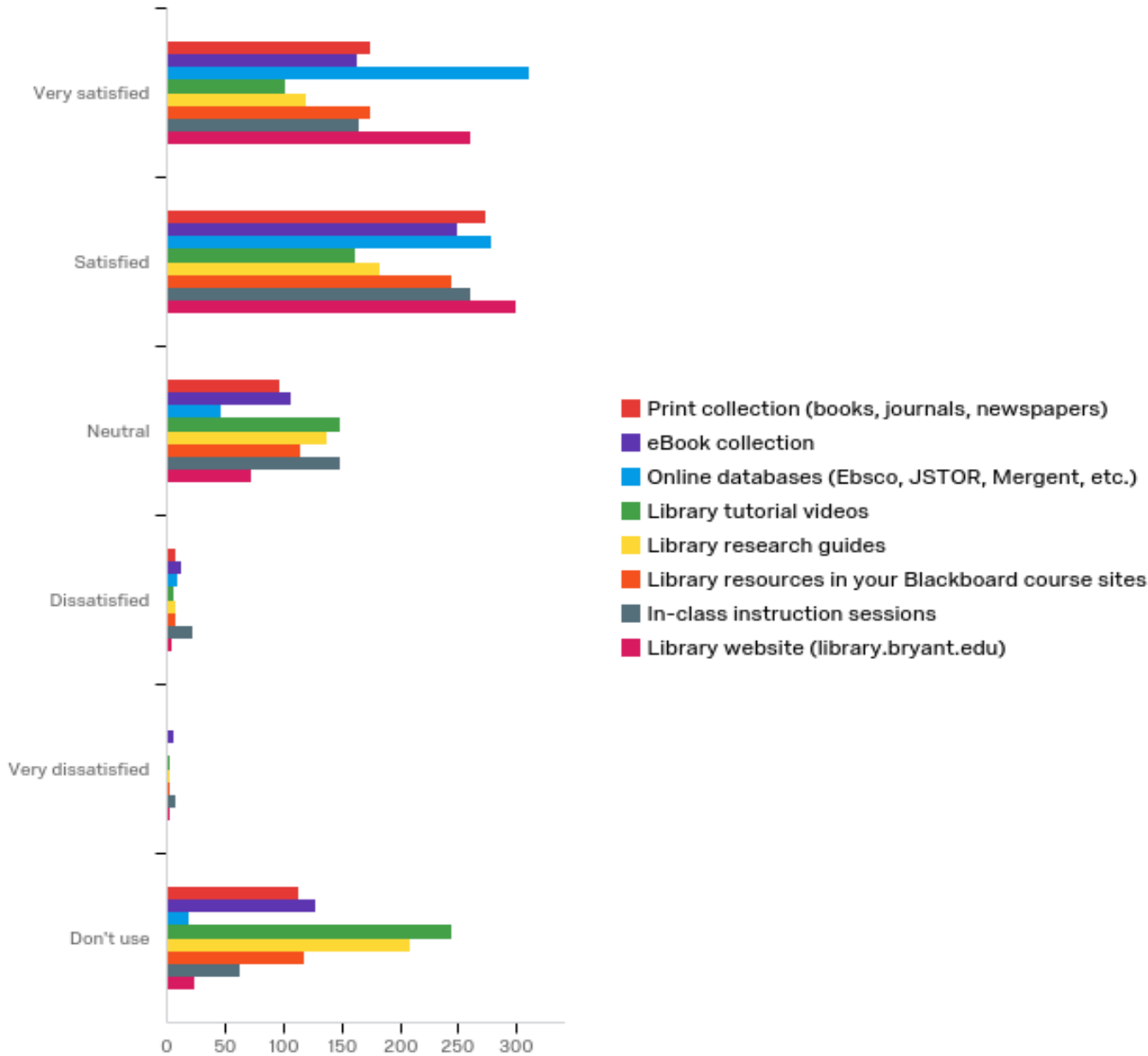
Q14 - Please rate your satisfaction with the following library services:



#	Question	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't use	Total
1	Assistance from library staff	48.13% 321	41.23% 275	6.60% 44	0.45% 3	0.15% 1	3.45% 23	667
2	Study rooms	29.64% 198	48.50% 324	13.62% 91	4.94% 33	0.75% 5	2.54% 17	668
3	Library website (library.bryant.edu)	33.18% 221	52.25% 348	11.26% 75	1.65% 11	0.30% 2	1.35% 9	666

	ant.edu)													
4	Chat/IM the library	43.0 9%	287	33.93 %	226	11.71 %	78	0.30%	2	0.15%	1	10.81%	72	666
5	Text the library	20.0 6%	134	23.80 %	159	21.41 %	143	0.60%	4	0.15%	1	33.98%	227	668
6	Mobile library website (mlibrary.b ryant.edu)	19.6 1%	131	30.84 %	206	21.11 %	141	1.50%	10	0.15%	1	26.80%	179	668
7	Course reserves	18.1 1%	121	34.88 %	233	21.56 %	144	1.20%	8	1.20%	8	23.05%	154	668
8	Interlibrar y loan	16.7 7%	111	23.11 %	153	24.62 %	163	1.96%	13	0.60%	4	32.93%	218	662
9	Booking a study room online	37.9 9%	253	36.19 %	241	11.41 %	76	2.85%	19	0.90%	6	10.66%	71	666
10	Printing in the library	52.9 3%	352	37.89 %	252	4.96%	33	1.50%	10	0.60%	4	2.11%	14	665
11	Wireless access in the library	44.2 9%	295	42.19 %	281	9.61%	64	2.10%	14	0.60%	4	1.20%	8	666

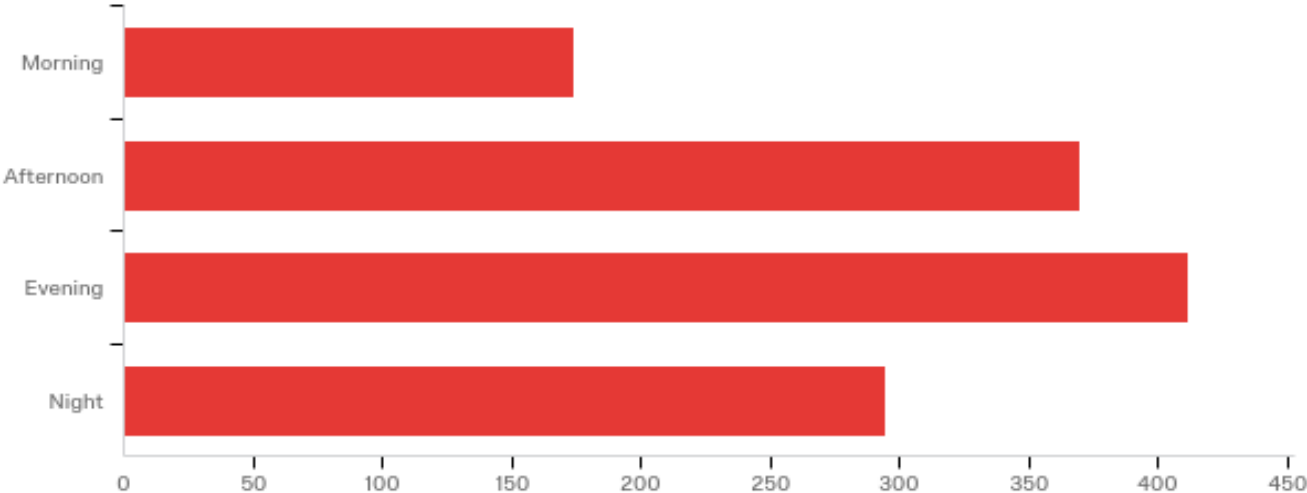
Q15 - Please indicate your level of satisfaction with the following library services in terms of meeting your academic needs for course work:



#	Question	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't use	Total
1	Print collection (books, journals, newspapers)	26.09% 174	41.08% 274	14.54% 97	1.20% 8	0.15% 1	16.94% 113	667

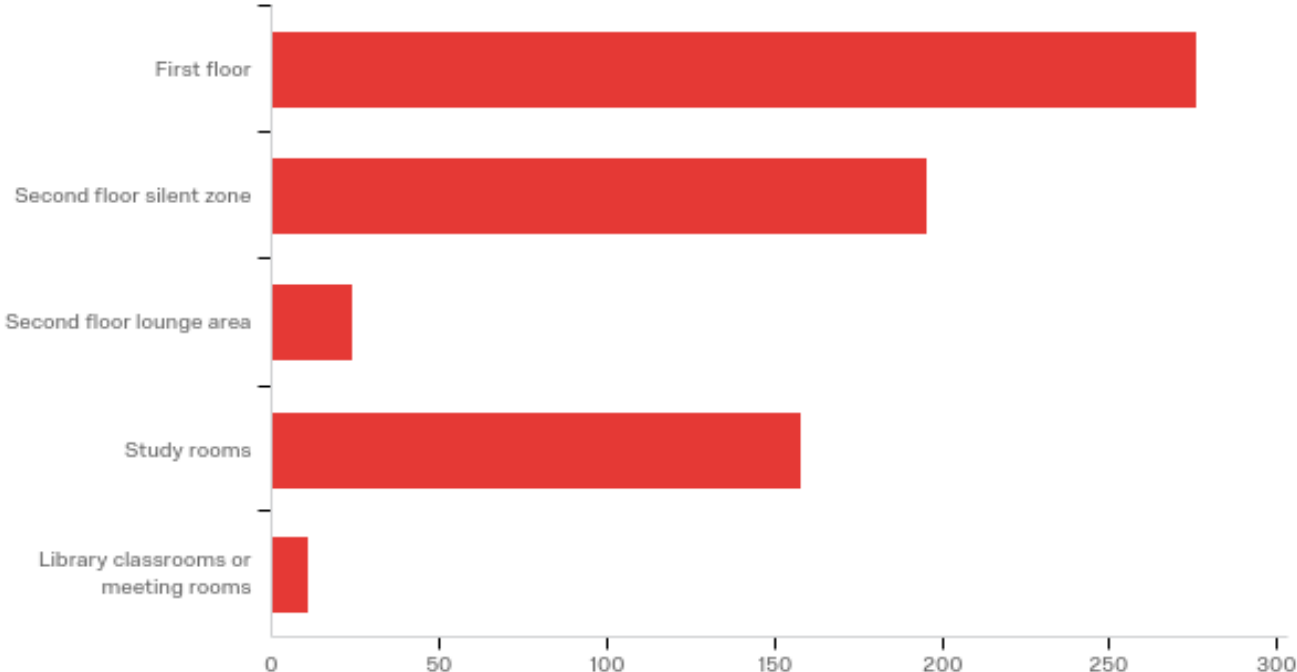
2	eBook collection	24.55%	163	37.50%	249	16.11%	107	1.81%	12	0.75%	5	19.28%	128	664
3	Online databases (Ebsco, JSTOR, Mergent, etc.)	46.70%	311	41.89%	279	7.06%	47	1.35%	9	0.15%	1	2.85%	19	666
4	Library tutorial videos	15.38%	102	24.28%	161	22.32%	148	0.75%	5	0.45%	3	36.80%	244	663
5	Library research guides	18.06%	119	27.77%	183	20.94%	138	1.21%	8	0.30%	2	31.71%	209	659
6	Library resources in your Blackboard course sites	26.40%	175	36.95%	245	17.35%	115	1.06%	7	0.45%	3	17.80%	118	663
7	In-class instruction sessions	24.81%	165	39.10%	260	22.26%	148	3.31%	22	1.20%	8	9.32%	62	665
8	Library website (library.bryant.edu)	39.33%	260	45.39%	300	10.89%	72	0.61%	4	0.30%	2	3.48%	23	661

Q18 - What is your preferred time to come to the library? (check all that apply)



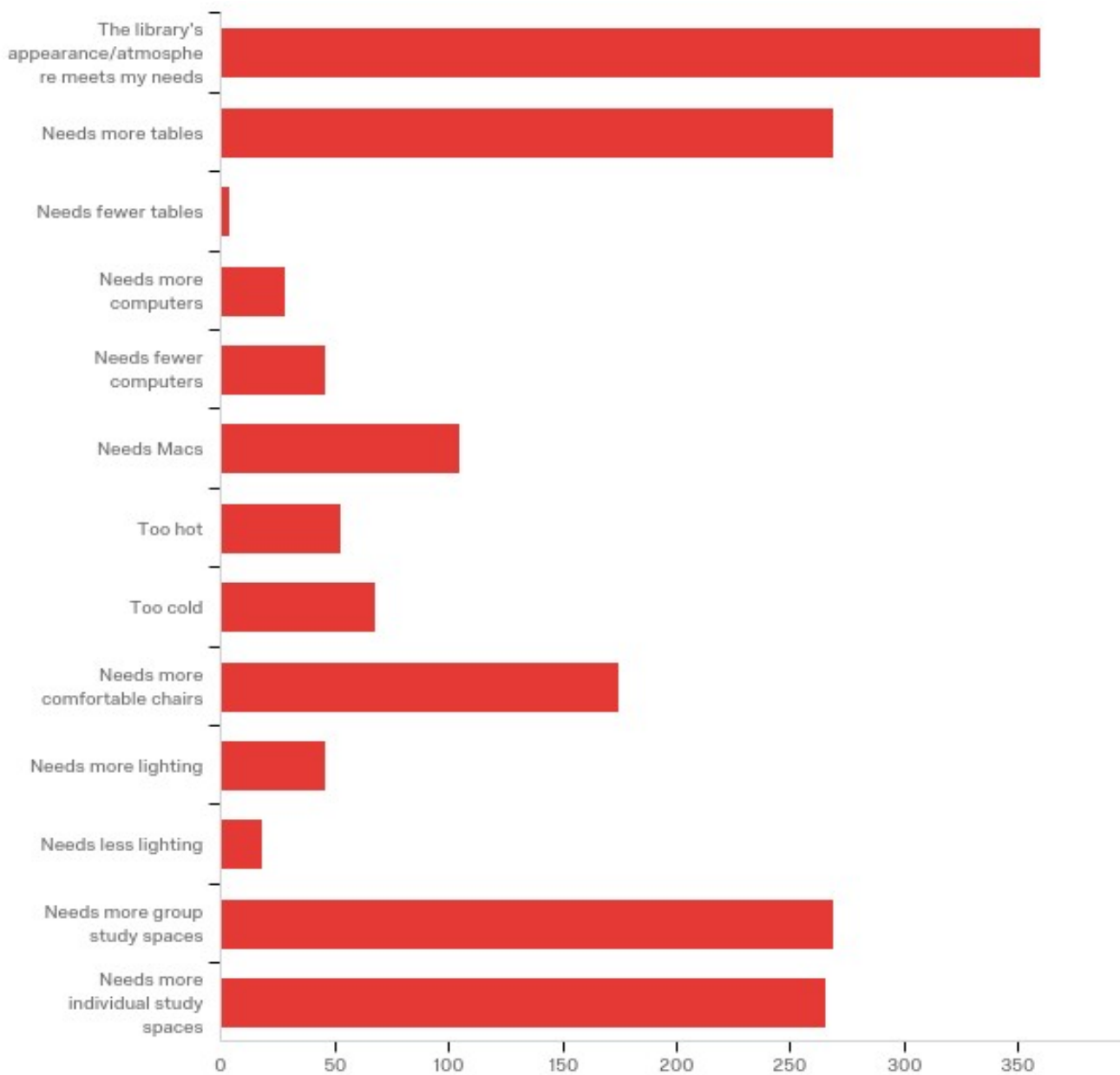
#	Answer	%	Count
1	Morning	13.91%	174
2	Afternoon	29.58%	370
3	Evening	32.93%	412
4	Night	23.58%	295
	Total	100%	1251

Q19 - In which area of the library do you prefer to study?



#	Answer	%	Count
1	First floor	41.50%	276
2	Second floor silent zone	29.47%	196
3	Second floor lounge area	3.61%	24
4	Study rooms	23.76%	158
5	Library classrooms or meeting rooms	1.65%	11
	Total	100%	665

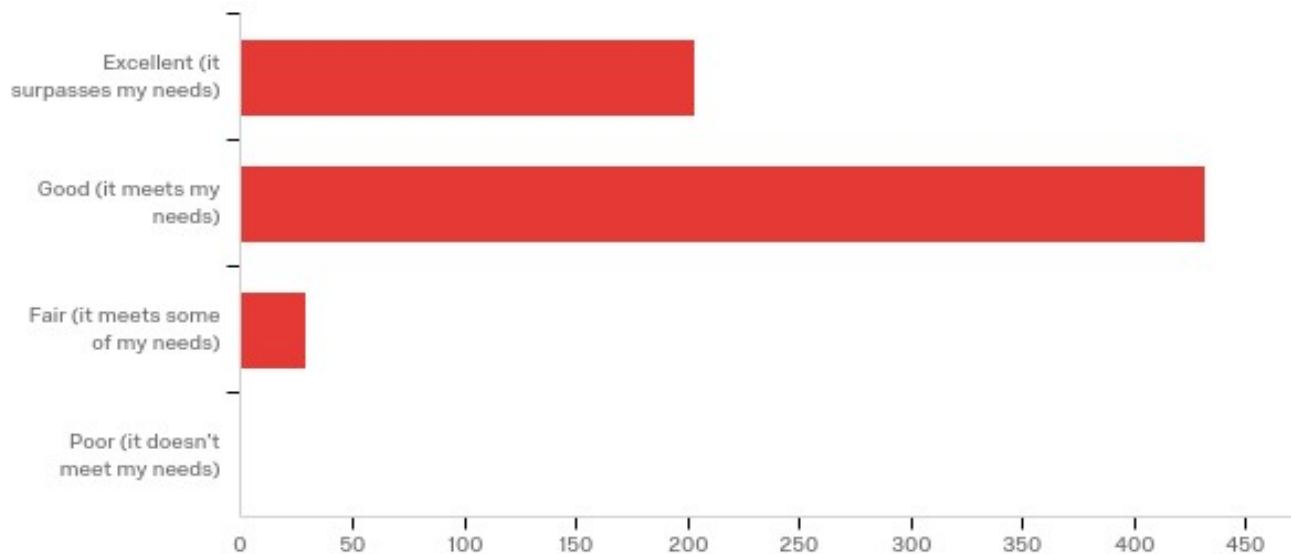
Q20 - What do you think of the library's appearance and atmosphere? (check any that apply):



#	Answer	%	Count
1	The library's appearance/atmosphere meets my needs	21.09%	360
2	Needs more tables	15.76%	269
3	Needs fewer tables	0.23%	4
4	Needs more computers	1.64%	28
5	Needs fewer computers	2.69%	46

6	Needs Macs	6.15%	105
7	Too hot	3.10%	53
8	Too cold	3.98%	68
9	Needs more comfortable chairs	10.25%	175
10	Needs more lighting	2.69%	46
11	Needs less lighting	1.05%	18
12	Needs more group study spaces	15.76%	269
13	Needs more individual study spaces	15.58%	266
	Total	100%	1707

Q21 - How would you rate the library overall?



#	Answer	%	Count
1	Excellent (it surpasses my needs)	30.57%	203
2	Good (it meets my needs)	65.06%	432
3	Fair (it meets some of my needs)	4.37%	29
4	Poor (it doesn't meet my needs)	0.00%	0
	Total	100%	664